

UNIVERSITY OF MINNESOTA

Twin Cities Campus

University Recreation and Wellness
Office for Student Affairs

123 Harvard Street S.E.
Minneapolis, MN 55455

www.recwell.umn.edu

April 17, 2014

To whom it may concern:

In the fall of 2013, the University of Minnesota Aquatic Center applied the Sure Step Solution to the tile area of our pool deck and locker rooms. To better serve our patrons, we wanted to find an anti-slip coating that would provide greater control and confidence when moving about the pool deck.

Our pool plays host to numerous events every year that feature the nation's top athletes, coaches and officials during collegiate and club championships. Officials and coaches move quickly along the pool, focusing their attention on the swimmers in the water and not on their next step. We feel that Sure Step has reduced the chances of slipping, improving the ability of our officials and coaches to do their job with more confidence and ease. As a facility manager, it gives me peace of mind to know that we've taken precautionary measures for everyone's safety.

Finally, we did not need to change our cleaning procedures. Our custodial team did not have to purchase any new equipment or even a new cleaning solution. Our operations were completely unaffected.

In a single overnight application, Sure Step has, so far, provided a quality product that I believe has increased the safety of our guests. Six months after the treatment and following a busy event season, I am confident saying that the Safe Step Solution is an easy, proactive way to improve the safety of your pool's guests, while providing piece of mind for the facility manager.

Regards,



Linda
Associate Department Director