



September 12, 2011

To Whomever It May Concern:

I completely recommend Investments, Inc and their Sure Step Solution. I used their service in May of this year and am not disappointed in either the quality of the work or the amount I've paid.

Mr. Jeff and his team are dedicated and professional. They arrive on time for their scheduled appointments and they always have the proper materials to get the job finished. Because of their excellent product and work, we were able to get rid of the mats in our front of the house, saving us more money in linen fees. The headache of customers or Outbackers slipping and falling is also a memory.

You will not be sorry for using their services and will save worry and money in the long run. Thank you for your time and attention.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Ann" followed by a stylized flourish.

Mary Ann

Managing Partner

STORE #