



November 21,

Sure Step

As you're aware, I slipped and fell in my own Subway restaurant and seriously hurt my shoulder.

After you applied the **Sure Step Non-Slip** treatment to our entire restaurant the floor is great - it is not slippery what so ever. I do not have to worry about my staff or customers slipping and falling any longer.

Thank you,

A handwritten signature in black ink, appearing to be "Tom", written in a cursive style.

(Tom)  
Subway Restaurant