

Holiday Inn Express Hotel & Suites

November 8

Mr. Bira,

I would like to offer our sincerest thanks for introducing us to your "Sure Step" product. We have tried many different slip resistant solutions over the years and I think this is the best we have come across. I thought that the effort we had made to keep our pool safe, for our guests, was very thorough but after seeing your product in action, I can say that we hadn't even touched the surface. Please keep me in the database for our treatment next year.

I have spoken to our owner and he is interested in sharing any additional information you have with his associations. I'm sure that they will find this to be of great benefit for their hotels.

Best Regards,

Allen

General Manager

Holiday Inn Express Hotel & Suites