

June 2,

Mr. J.R.

Dear J.R.,

Thank you for the fantastic work that you did on the floor around my hotel's pool and spa. First of all, I knew that the floor tiles were discolored from years of dirt and chemical compounds; and pressure washing had not provided much improvement. Therefore, I honestly did not expect much of an upgrade in the appearance and was solely looking forward to providing a safe non-slip surface for our guests.

To my surprise, you were not only able to provide us with an amazing non-slip surface, but it looks like we replaced the entire floor. The tiles are not only clean, they look new!

You and your team were extremely professional and worked quickly and efficiently with no adverse affect for any of our guests. For that, I am eternally grateful...

Thank you for a job "extremely well done"! I will recommend you to all of my hospitality counterparts and we will definitely use your service again!

Kindest Regards,



Charles  
General Manager

