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September 28,

Bill Wind  
Sure Step  
19096 - 115<sup>th</sup> North  
Gimli, MB  
R0C 1B0

Dear Bill:

We had the Sure Step Non-Slip Solution placed over our pool area floors, as we were having the occasional guest slip and fall on the wet surface.

After having this Sure Step applied we immediately realized the difference that this product makes with regards to improved traction on wet surfaces.

After seeing what this product had done for the Safety of our guests in the pool area, we decided to also have this Non Slip chemical applied to AALTOS Restaurant tile flooring.

Thank you,



Todd  
General Manager  
Canada Inns Destination Centre