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**Better Business Bureau Serving Manitoba & NW Ontario**  
**1030B Empress Street**  
**Winnipeg MB R3G 3H4**

**Valid until 30th Nov., 2018**

December 1, 2017

Interlake Chemicals Ltd. & Sure Step USA, LLC  
19096-115 St. N.  
Gimli, MB R0C 1B0

**RE: Accredited Business**

This will confirm that Interlake Chemicals Ltd. & Sure Step USA, LLC, established January 24, 1991, has been BBB Accredited in good standing since December 01, 2004. Records show that Interlake Chemicals Ltd. & Sure Step USA, LLC has a "A+" rating with BBB.

Congratulations on celebrating 12 years of BBB accreditation. We are pleased to continue partnering with Interlake Chemicals Ltd. & Sure Step USA, LLC to promote our Mission to be the leader in advancing marketplace trust. Adhering to the BBB Code of Business Practices helps to build your reputation in our communities as an ethical and trustworthy business.

Sincerely,

Len Andrusiak  
President & CEO, Better Business Bureau Serving MB & N.W. ON



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## BBB BUSINESS REVIEW

What is a BBB Business Review?

BBB ACCREDITED BUSINESS SINCE 12/01/2004

**Interlake Chemicals Ltd. & Sure Step USA, LLC**

Phone: (204) 642-5584

Fax: (204) 642-5610

[View Additional Phone Numbers](#)

19096-115 St. N., Gimli, MB R0C 1B0

Send email to Interlake Chemicals Ltd. & Sure Step USA, LLC

[www.interlake-chemicals.com](http://www.interlake-chemicals.com)

[View Additional Web Addresses](#)



On a scale of A+ to F  
Reason for Rating  
BBB Ratings System  
Overview

BBB Business Reviews may not be reproduced for sales or promotional purposes.

### BBB Accreditation

A BBB Accredited Business since 12/01/2004

BBB has determined that Interlake Chemicals Ltd. & Sure Step USA, LLC meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints, BBB Accredited Businesses pay a fee for accreditation review/monitoring and for support of BBB services to the public.

BBB accreditation does not mean that the business' products or services have been evaluated or endorsed by BBB, or that BBB has made a determination as to the business' product quality or competency in performing services.

### Reason for Rating

BBB rating is based on 13 factors. Get the details about the factors considered.

Factors that raised Interlake Chemicals Ltd. & Sure Step USA, LLC's rating include:

- Length of time business has been operating.
- No complaints filed with BBB.

### Customer Complaints Summary

0 complaints closed with BBB in last 3 years   0 closed in last 12 months	
Complaint Type	Total Closed Complaints
Advertising / Sales Issues	0
Billing / Collection Issues	0
Problems with Product / Service	0
Delivery Issues	0
Guarantee / Warranty Issues	0