

November 4, 2014

Dave  
President

Dear Dave

I just wanted to take the time to say Thank You for a job well done at our facility,

Over the years, we have had issues with wet, slippery floors in our shower areas. these tile floors can get quite wet and your Sure Step product has made a tremendous difference in reducing the slipperiness and creating a safer environment for our staff and members.

It has been a pleasure working with you and I look forward to our continued relationship with your company in the future.

Sincerely

A handwritten signature in black ink, appearing to read "Rick McLaughlin". The signature is stylized and somewhat cursive, with a prominent vertical stroke on the left side.

Rick McLaughlin  
President Fitness